

IT GOVERNANCE - HOW TOP PERFORMERS MANAGE IT FOR SUPERIOR RESULTS

Table of Contents

Preface and Acknowledgments

Chapter 1 - IT Governance Simultaneously Empowers and Controls

Chapter 2 - Five Key IT Decisions: Making IT a Strategic Asset

Chapter 3 - IT Governance Archetypes for Allocating Decision Rights

Chapter 4 - Mechanisms for Implementing IT Governance

Chapter 5 - What IT Governance Works Best

Chapter 6 - Linking Strategy, IT Governance and Performance

Chapter 7 - Government and Not for Profit Organizations

Chapter 8 - Leadership Principles for IT Governance

Appendix A - Research Sites

Appendix B - Measuring Governance Performance

Index